

C L A I M S

1 1. A process for the customisation of consumer products,  
2 which comprises the steps of:

3 (a) preparing said consumer products according to  
4 selections of product characteristics made by a  
5 consumer,

6 (b) optionally reconstituting with one or more other  
7 components, and

8 (c) dispensing from a vending system at a point-of-sale  
9 of said consumer products.

1 2. The process according to Claim 1, wherein said process  
2 allows for the simultaneous multiple customisation, optional  
3 reconstitution with one or more other components and  
4 dispensing of consumer products.

1 3. The process according to Claim 1, wherein the consumer  
2 product is dispensed into a reusable storage container.

1 4. The process according to Claim 1, wherein the process  
2 includes a remote means of operating the vending system.

1 5. The process according to Claim 2, wherein the process  
2 includes a remote means of operating the vending system.

1 6. A vending system for the customisation of consumer  
2 products, wherein said consumer products are prepared  
3 according to selections of product characteristics made by a  
4 consumer, optionally reconstituted with one or more other  
5 components and dispensed from said vending system at the  
6 point-of-sale of said consumer products.

1 7. The vending system according to Claim 6, wherein said  
2 vending system allows for the simultaneous multiple  
3 customisation, optional reconstitution with one or more  
4 other components and dispensing of consumer products.

1 8. The vending system according to Claim 6, wherein the  
2 vending system may be operated by a remote means.

1 9. The vending system according to Claim 7, wherein the  
2 vending system may be operated by a remote means.

1 10. The vending system according to Claim 8, wherein the  
2 remote means comprises a direct electronic link or a modem.

1 11. The vending system according to Claim 6, wherein said  
2 vending system is connected to a plurality of interfaces

3 and/or one or more further vending systems, such that any  
4 interface may be used to select and customise product  
5 according to availability of an interface and any dispense  
6 point may be used to dispense product according to loading.

1 12. The vending system according to Claim 7, wherein said  
2 vending system is connected to a plurality of interfaces  
3 and/or one or more further vending systems, such that any  
4 interface may be used to select and customise product  
5 according to availability of an interface and any dispense  
6 point may be used to dispense product according to loading.

1 13. The vending system according to Claim 8, wherein said  
2 vending system is connected to a plurality of interfaces  
3 and/or one or more further vending systems, such that any  
4 interface may be used to select and customise product  
5 according to availability of an interface and any dispense  
6 point may be used to dispense product according to loading.

1 14. The vending system according to Claim 6, wherein said  
2 vending system may use a batch or a parallel process for  
3 handling product orders.

1 15. The vending system according to Claim 7, wherein said  
2 vending system may use a batch or a parallel process for  
3 handling product orders.

1 16. The vending system according to Claim 8, wherein said  
2 vending system may use a batch or a parallel process for  
3 handling product orders.

1 17. The vending system according to Claim 10, wherein said  
2 vending system may use a batch or a parallel process for  
3 handling product orders.

1 18. The vending system according to Claim 11, wherein said  
2 vending system may use a batch or a parallel process for  
3 handling product orders.